We asked. Students answered.

2022
Student Services Survey

All UCSF students are invited to respond to the biannual Student Services Survey. The Survey measures student satisfaction with services under the Campus Life Services, Office of Diversity and Outreach, and Student Academic Affairs umbrellas.

Student Life, which administers the Survey, called for students to respond to the 2022 Survey from January 19 through February 15. In all, 928 – about 29% – of UCSF’s 3,178 enrolled students participated. Students from all schools and programs are represented in the survey results.

Respondent numbers:
- Pharmacy: 136
- Graduate Division: 226
- Dentistry: 127
- Nursing: 154
- Medicine: 233
- Physical Therapy: 52

Percentage satisfied to very satisfied:
- Basic Needs and Food Security: 97%
- CARE Advocate: 100%
- Educational Technology Services: 93%
- Family Services: 83%
- First Generation Support Services: 94%
- Fitness and Recreation: 89%
- Housing Services: 80%
- International Students and Scholars Office: 89%
- Learning Resource Services: 91%
- LGBT Resource Center: 91%
- Library: 94%
- Multicultural Resource Center: 91%
- Office of Career and Professional Development: 97%
- Office of the Registrar: 94%
- Police Department: 80%
- Student Disability Services: 96%
- Student Financial Services: 95%
- Student Health and Counseling Services: 82%
- Student Veteran and Military Support Services: 100%
- Synapse: 98%
- Transportation Services: 90%

How students want services delivered:
- Online (46%)
- Hybrid (35%)
- In-person (19%)
- Events and socials (61%)
- Large group meetings/presentations (16%)
- Small group meetings/presentations (34%)

Students will expect flexibility in the post-pandemic world.

Reaching out:
1. Campus newsletters
2. School/program listserv
3. Digital signs

Students tell us these are the top 3 most effective ways to reach them.

Students want more assistance with...
- #1 Community building
- #2 Finances
- #3 Mental health