

We asked.
Students answered.

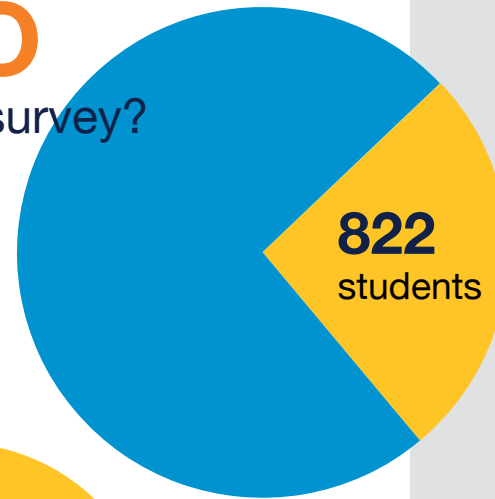
2018

Student Services Survey

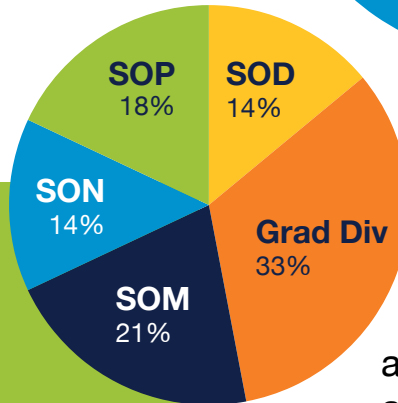
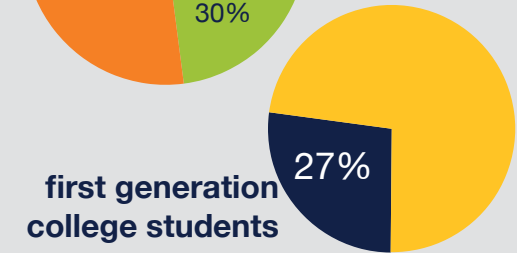
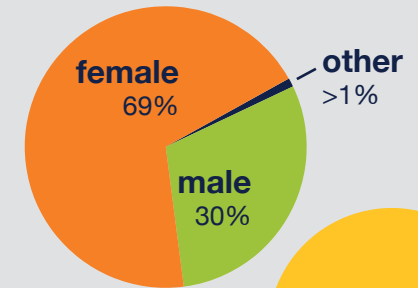
All students were invited to participate in the UCSF Student Services Survey to measure student satisfaction with services offered on campus through Campus Life Services, the Office of Diversity & Outreach, and Student Academic Affairs. The survey was administered by UCSF Student Life in winter 2018. Of the 3,113 enrolled students, 822 completed the survey, a response rate of 26%.



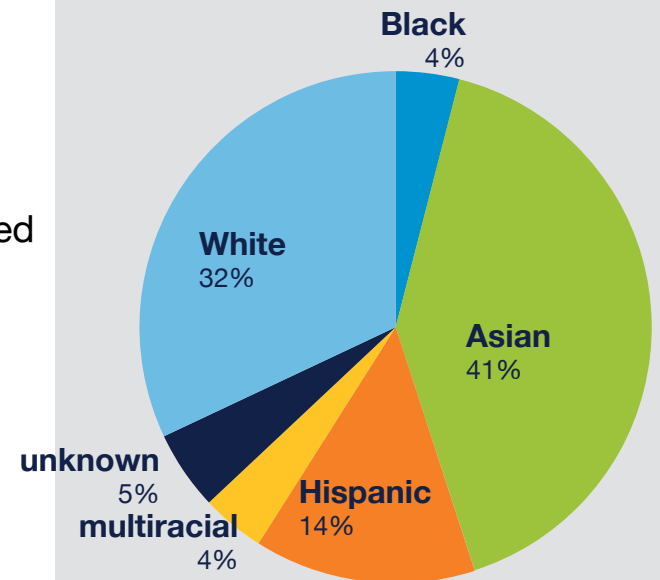
WHO took the survey?



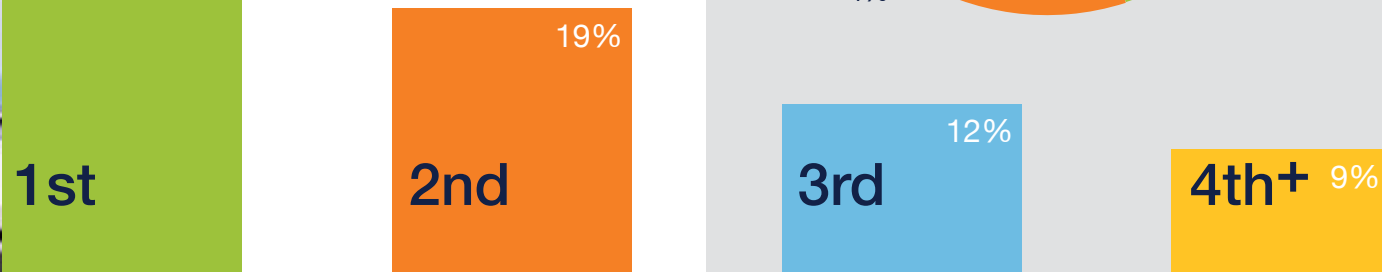
~26% of all enrolled



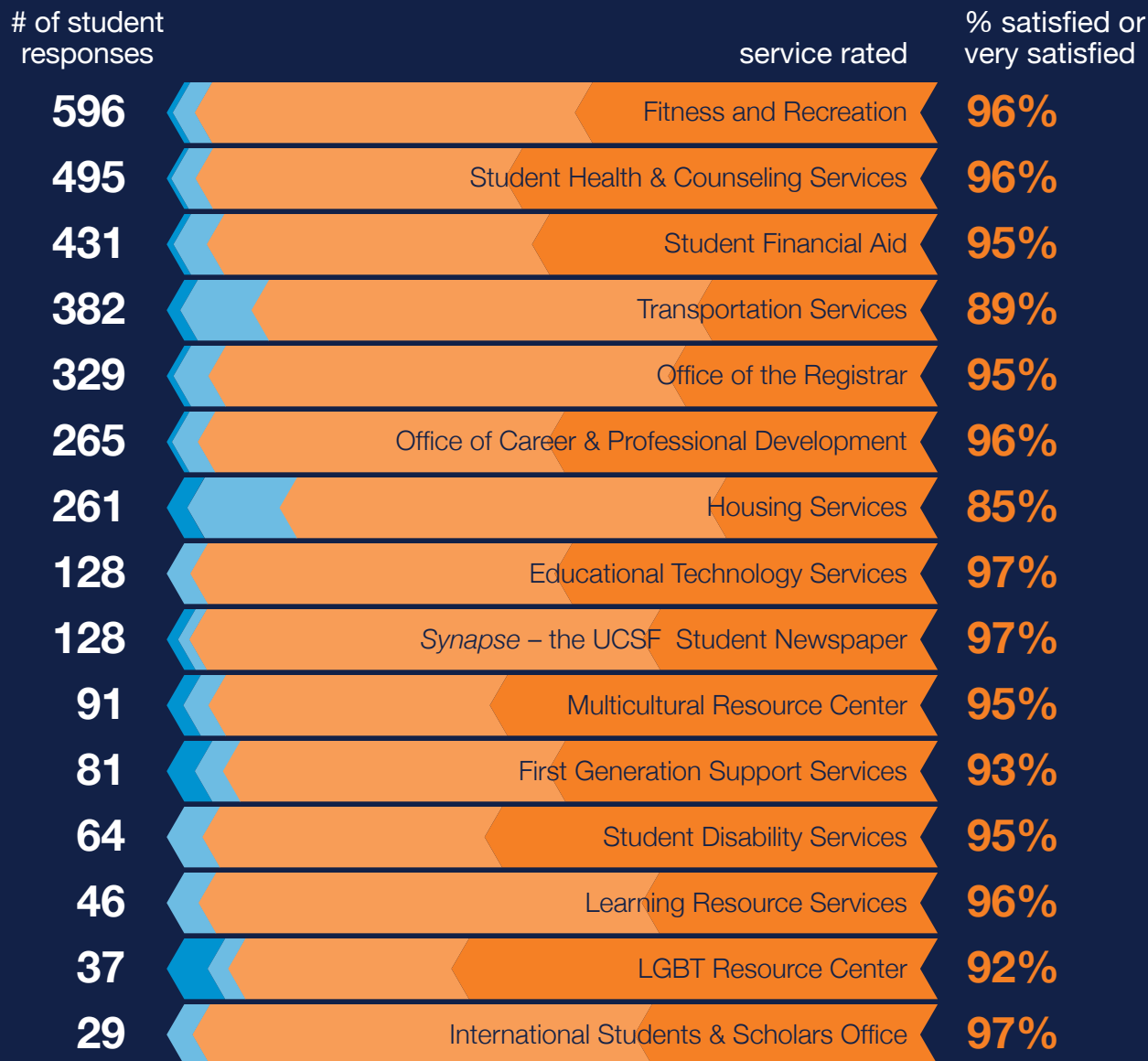
all schools are represented



year in program



Student Responses



Survey results for Family Services and Veterans' Support Services not shown due to small sample size.



Selected Comments

"I appreciate how UCSF **Student Financial Aid** succeeds in the big things, like ensuring students receive their financial aid, but also values the little things, like greeting you with a smile."

"The people of the **Office of Career & Professional Development** are thoughtful, productive, engaging, and inspiring. I credit OCPD's programs largely for my positive experience as a graduate student at UCSF."

Learning Resource Services "...helped me a lot by providing me resources to study effectively."

"I love **Student Health and Counseling Services**. While I was going through a rough time, they were very helpful in setting up some counseling sessions and have been very informative and answer my questions as soon as they can."

"The best service the UCSF offers for its students, in my opinion, is the Rec Pass [offered by **Fitness and Recreation**]. It is an unbelievable deal for students and has greatly improved my wellbeing as a medical student."

"**International Students and Scholars Office** officers are all very friendly and supportive. A lot of times international students here don't feel getting enough support, especially mentally, because we are either lonely here or having no family here. The friendliness then became really important!"

